

Monterey County
Workers' Compensation Medical Facility
Satisfaction Survey



Medical Care:

1. Name of Medical facility you went to: (Please check one)

- NMC Occ-Med
- Doctors on Duty in: Monterey S. Salinas Salinas - Abbott Greenfield Aptos
- Pinnacle Health Care Salinas Hollister Gilroy Los Banos
- WorkWell Health Services
- Emergency Room Natividad Medical Center Community Hospital of Monterey
- George Mee Memorial Hospital Salinas Valley Memorial Hospital

Designated Physician

Name of Medical Provider who provided medical evaluation or treatment

2. How did you find the quality of the medical care you received?
(Please check one)

- 5-Excellent 4-Good 3-Average 2-Fair 1-Poor

3. Was the waiting period for making the appointment acceptable from first phone call?

- Yes No Additional Comments:

4. What was your impression of the services provided by the office staff?
(Please check one)

- 5-Excellent 4-Good 3-Average 2-Fair 1-Poor

Please comment on any office staff member who provided either outstanding or poor customer service.

5. What were your observations and general feeling of the cleanliness of the Medical Office Facility?
(Please check one)

- 5-Excellent 4-Good 3-Average 2-Fair 1-Poor

6. If you would recommend this Medical Provider to another person, what would be your main reason for doing so?

7. Were you able to receive all your medical care at this facility?

- Yes No Additional Comments:

8. Could you get your prescriptions filled at this facility?

- Yes No Additional Comments:

Please return to: by