Sector-Specific Reopening Guidance Documents

Before reopening, all facilities must:

- Perform a detailed risk assessment and implement a site-specific Social Distancing Protocol
- The Social Distancing Protocol must explain how the business is achieving the following, as applicable:
  - Limiting the number of people who can enter into the facility and work areas at any one time to ensure that people in the facility and work areas can easily maintain a minimum six-foot distance from one another at all times, except as required to complete the Essential Business activity;
  - Where lines may form at a facility, marking six-foot increments at a minimum, establishing where individuals should stand to maintain adequate social distancing;
  - Providing hand sanitizer, soap and water, or effective disinfectant at or near the entrance of the facility and in other appropriate areas for use by the public and employees, and in locations where there is high-frequency employee interaction with members of the public (e.g. cashiers);
  - Providing for contactless payment systems or, if not feasible to do so, then providing for disinfecting of all payment portals, pens, and styluses after each use;
  - Regularly cleaning and disinfecting other high-touch surfaces;
  - Posting a sign at the entrance of the facility and work area informing all employees and customers that they should: avoid entering the facility if they have a cough or fever; maintain a minimum six-foot distance from one another; sneeze and cough into one’s elbow; not shake hands or engage in any unnecessary physical contact; and

In addition, business owners should:

- Train employees on how to limit the spread of COVID-19, including how to screen themselves for symptoms and stay home if they have them
- Implement individual control measures and screenings
- Implement disinfecting protocols

It is critical that employees needing to self-isolate because of COVID-19 are encouraged to stay at home, with sick leave policies to support that, to prevent further infection in your workplace. See additional information on government programs supporting sick leave and worker’s compensation for COVID-19.

Businesses Allowed to Reopen

- Any business or government entity actively engaging in business operations must prepare and post a “Social Distancing Protocol” for each of their facilities in the County frequented by the public or employees.
• The Protocol must be posted at or near the entrance of the relevant facility and shall be easily viewable by the public and employees. It shows customers and employees that you’ve reduced the risk and are open for business.
• A copy of the Social Distancing Protocol must also be provided to each employee performing work at the facility or construction site.
• Golf courses no longer need to post a Golf Safety Protocol, but do need to post a Social Distancing Protocol.

In addition, the following business sectors have specific guidance from CDPH:

Agriculture and Livestock

• Follow CDPH guidance for the agriculture and livestock industry which provides guidelines to create a safer environment for workers.
• Review the guidance, prepare a plan, and post the checklist for the agriculture and livestock industry in your workplace to show customers and employees that you’ve reduced the risk and are open for business.

Auto Dealerships and Rental Agencies

• Follow CDPH guidance for the automobile dealerships and rental operators industry which provides guidelines to create a safer environment for workers.
• Review the guidance, prepare a plan, and post the checklist for the automobile dealerships and rental operators industry in your workplace to show customers and employees that you’ve reduced the risk and are open for business.

Childcare

• All childcare facilities can open with necessary modifications. The guidance for childcare industry provides guidelines to create a safer environment for workers.

Communications Infrastructure

• CDPH guidance for the communications infrastructure industry provides guidelines to create a safer environment for workers.
• Review the guidance, prepare a plan, and post the checklist for the communications infrastructure industry in your workplace to show customers and employees that you’ve reduced the risk and are open for business.

Construction

• Follow CDPH Guidance to create a safer environment for workers. Use this checklist to get prepared.
• Any active construction site must also post a Social Distancing Protocol.
  1. A copy of the Social Distancing Protocol must be posted at or near the construction site entrance.
  2. The Protocol shall be easily viewable by the public and employees.
• Construction businesses are required to comply with the Construction Site Requirements set forth in Appendix B.
Dental Services

- Follow CDPH guidance for resuming deferred and preventative dental care
- Information for dental providers in DHCS Provider Bulletin

Food Packing

- CDPH guidance for facilities that process or pack meat, dairy, or produce provides guidelines to create a safer environment for workers.
- Review the guidance, prepare a plan, and post the checklist for facilities that process or pack meat, dairy or produce in your workplace to show customers and employees that you’ve reduced the risk and are open for business.

Hotels and Lodging

- Lodging restrictions remain in effect as detailed in the Health Officer’s May 3, 2020, Order. Under the current statewide Stay-at-Home order, hotels should only open for COVID-19 mitigation and containment measures, treatment measures, providing accommodation for essential workers, or providing housing solutions, including measures to protect homeless populations.
- CDPH guidance for the hotels and lodging provides guidelines to create a safer environment for workers.
- Review the guidance, prepare a plan, and post the checklist for Hotels and lodging in your workplace to show customers and employees that you’ve reduced the risk and are open for business.

Delivery Services

- CDPH guidance for the delivery services industry provides guidelines to create a safer environment for workers.
- Review the guidance, prepare a plan, and post the checklist for the delivery services industry in your workplace to show customers and employees that you’ve reduced the risk and are open for business.

Energy and Utilities

- CDPH guidance for the energy and utilities industry provides guidelines to create a safer environment for workers.
- Review the guidance, prepare a plan, and post the checklist for the energy and utilities industry in your workplace to show customers and employees that you’ve reduced the risk and are open for business.

Limited Services

- CDPH guidance for Limited Services provides guidelines to create a safer environment for workers.
- Review the guidance, prepare a plan, and post the checklist for Limited Services in your workplace to show customers and employees that you’ve reduced the risk and are open for business.
Examples of Limited Services Businesses include

- laundromats, dry cleaners, other laundry services
- auto repair shops
- car washes
- landscapers
- pet grooming and dog walking.

Additionally, CDPH’s guidance applies to those businesses for which service provision may necessitate entry to private residences or community facilities, but physical distance can still be maintained. Those businesses include:

- residential and janitorial cleaning services
- HVAC services
- appliance repair persons
- electricians
- plumbers
- other mechanical tradespersons
- handypersons,
- general contractors

Business owners or operators must acknowledge that lessees or subcontractors should only resume operations when they are ready and able to implement the necessary safety measures to provide for their safety and that of their customers. NOTE: CDPH guidance is not intended for personal care, in-home healthcare, inhome care, assisted living, and personal care services that necessitate close customer contact, including hair salons, barbershops, nail salons, massage parlors, aestheticians and cosmetology, ear piercing salons, and tattoo parlors.

Faith-based

- CDPH guidance for places of worship, providers of religious and cultural ceremonies provides guidelines to create a safer environment for in-person activity. This guidance does not obligate places of worship to resume in-person activity. Further, it is strongly recommended that places of worship continue to facilitate remote services and other related activities for those who are vulnerable to COVID19 including olderadults and those with co-morbidities.
- Faith-based counseling can reopen within the following parameters:

  1. Counselling services are permissible in-person where the service cannot reasonably be practiced remotely;
  2. Counselling services should adopt state guidance on Limited Services, where applicable;
  3. This designation does not permit gatherings beyond counselling to members of a single household.

Hair Salons and Barbershops

- CDPH guidance for hair salons and barbershops provides guidelines to create a safer environment for workers.
• Operations must be limited to services that can be provided with both the worker and customer wearing face coverings for the entirety of the service. For example, haircuts, weaves and extensions, braiding, lock maintenance, wig maintenance, hair relaxing treatments, and color services can be provided. Services that cannot be performed with face coverings on both the worker and customer or that require touching the customer’s face, e.g., eyelash services, eyebrow waxing and threading, facials, etc., should be suspended until those types of services are allowed to resume.

Logistics and Warehousing Facilities

• CDPH guidance for businesses operating in the logistics/warehousing industry provides guidelines to create a safer environment for workers.  
• Review the guidance, prepare a plan, and post the checklist for the logistics/warehousing industry in your workplace to show customers and employees that you've reduced the risk and are open for business.

Outdoor Museums

• CDPH guidance for outdoor museums provides guidelines to create a safer environment for workers.  
• Review the guidance, prepare a plan, and post the checklist for outdoor museums in your workplace to show customers and employees that you've reduced the risk and are open for business.  
• Note the CDPH guidance is not intended for zoos, amusement parks, or indoor gallery and museum spaces. Each of those types of establishments should remain closed until they are allowed to resume modified or full operation through a specific reopening order and guidance. Outdoor museums and galleries with indoor exhibits, gift shops, cafes, restaurants, convention space, etc. should keep those areas closed until each of those types of establishments is allowed to resume 3 modified or full operation. Employers should refer to appropriate guidelines for retail, restaurants, etc., as they become available.

Office Workspaces

• CDPH guidance for office workspaces provides guidelines to create a safer environment for workers.  
• Faith-based office workspaces can reopen within the following parameters:  
  1. Faith-based facilities are considered “offices” only for those employed by the organization and where the facility is their regular place of work.  
  2. The employer should implement state guidance relating to offices before reopening the facility for employees;  
  3. This designation does not to permit gatherings of non-employees, such as the organization’s congregation.  
• Review the guidance, prepare a plan, and post the checklist for office workspaces in your workplace to show customers and employees that you've reduced the risk and are open for business.

Public Transit
• CDPH guidance for public transit agencies provides guidelines to create a safer environment for workers.
• Review the guidance, prepare a plan, and post the checklist for public transit agencies in your workplace to show customers and employees that you’ve reduced the risk and are open for business.

Real Estate Transaction

• CDPH guidance for businesses operating in the real estate industry provides guidelines to create a safer environment for workers.
• Review the guidance, prepare a plan, and post the checklist for the real estate industry in your workplace to show customers and employees that you’ve reduced the risk and are open for business.

Restaurants

• CDPH guidance for restaurants provides guidelines to create a safer environment for worker and customers.
• This supplemental checklist is intended to help dine-in restaurant employers implement their plan to prevent the spread of COVID-19 in the workplace.

Retail

• CDPH guidance for retailers provides guidelines to create a safer environment for workers.
• Review the guidance, prepare a plan, and post the checklist for retail in your workplace to show customers and employees that you’ve reduced the risk and are open for business.