



First Responder Equipment Exchange, Supply Restock, and Pharmaceutical Rotation Program

Equipment Exchange and Resupply of Disposable Items

At Scene

AMR will resupply non-disposable equipment such as backboards and traction splints for first responder agencies in Monterey County. This resupply will be on a one-for-one basis for equipment used and should occur at scene or at the hospital when first responder personnel assist with patient care during transport. First responder personnel are to request resupply from AMR personnel at the scene. First responder personnel are prohibited from taking supplies from the ambulance.

AMR will replace pharmaceuticals and disposable supplies used by first responder agencies.

Should equipment exchange or resupply of disposable items not occur at scene or after transport to the hospital, first responder agencies are to follow the procedure for delayed exchange below.

Delayed Exchange or Resupply

It is expected that equipment and supplies used by first responder agencies will be resupplied by the ambulance personnel at the scene in most cases.

Should equipment exchange not occur at time of call due to need to expedite transport, low stock of the requested item on the ambulance, or other reason; then a representative of the first responder agency should contact the on-duty AMR supervisor to request resupply.

The request by the first responder agency to the AMR supervisor shall include either the patient's name or call run number, a list of specific supplies used to include the amount, and the date of service. This request must be received within three (3) days for the request to be honored.

AMR will provide the exchange or replenish supplies used only when the above requirements are met. Resupply will be on a one for one basis for equipment and supplies actually used. Resupply will be with brand of the item that AMR keeps in stock. AMR will make the restock items available within 24 hours from receipt of the request. AMR is under no obligation to restock items within 24 hours when the item is in short supply or not available due to shortages from the manufacturer. When the item is not available, AMR will hold the request until the item is back in stock.

AMR field personnel will not replace equipment or resupply disposable items for calls in which they did not provide service.

AMR will not replace equipment or resupply disposable items for calls in which AMR did not provide patient care/transport services.

EZ-IO Needles

EZ-IO needles will not be exchanged at the time of the call. ALS non-transport first responder agencies should have a limited supply of EZ-IO needles for unit restock purposes. ALS first responder agencies are to restock their units from this reserve stock. AMR will restock an EZ-IO needle for non-transport ALS first responder agencies when AMR has arrived on scene and patient care is assumed by AMR personnel. AMR will provide a replacement EZ-IO needle when requested by an ALS first responder agency following the requirements listed here:

- The request must include the date of service and either the patient's name or run number.
- The request must be received by the AMR Operations Manager or on duty field supervisor within 30 calendar days from the date of service.
- The request must specify the EZ-IO needle size.

AMR is under no obligation to replace EZ-IO needles when the time or request requirements are not met.

AMR will make the replacement EZ-IO needle available as soon as possible but no later than 10 calendar days for the date that the request is received. AMR will contact the ALS first responder agency when the EZ-IO needle is ready for pick up. As a courtesy, AMR will attempt to deliver the needle when possible.

Rotation of Pharmaceuticals to Reduce Waste Through Expiration

AMR will exchange specified pharmaceuticals and medical supplies that have expiration dates with ALS first responder agencies to minimize waste through expiration. AMR may require participation with ALS first responder agencies in management and rotation of pharmaceutical stock to avoid receipt of large amounts of pharmaceuticals that will likely expire.

Pharmaceuticals and medical supplies eligible for rotation (This list may be updated as necessary):

- Albuterol
- Aspirin
- Atropine 1mg preload
- Atropine 30mg vial
- Atrovent
- Dextrose 50%
- Dextrose 25%
- Epinephrine 1:10,000
- Epinephrine 1:1,000
- Nitroglycerine

Program requirements for pharmaceutical and medical supply rotation:

- First responder agencies wishing to rotate stock shall provide to the Operations Manager a list of items, with amount, that they desire to rotate with AMR.

- All items to be rotated must have at least a 60 day period before expiration at the time of the request.
- All items must be in useable condition.
- AMR will pick up the expiring items within 15 days and exchange the items at time of pick up.
- AMR may decline to accept expiring pharmaceuticals and medical supplies when AMR is unable to replace the items due to shortages in the supply chain.

Equipment Recovery

- AMR will return backboards and other equipment when located at out of county hospitals.
- AMR is not responsible to replace or reimburse for equipment that are sent out of county and not returned.

Cooperative Purchasing

AMR has extended their purchasing power to assist first responder agencies manage their cost in purchasing medical supplies and equipment. First responder agencies may submit a request to purchase medical supplies and equipment to the AMR Operations Manager for consideration under this program. The AMR purchasing department has final say on whether AMR will be able to purchase the item. AMR will consider a request to purchase items that AMR does not normally purchase but is under no obligation to purchase those items.

Narcotics

Narcotics will not be exchanged with first responder agencies under any circumstances.

Narcotics will not be purchased for first responder agencies.