

664 Report: why the same services keep showing up on the report?

This report is designed for you to review and manage your denials. Therefore, it will list ALL denials by Medi-Cal guarantors even though it has posted/re-billed/deleted/adjusted. Here are the examples and their explanations.

Example 1: No response was received and no follow up action is done. The report will leave blank to ___ Yes ___ No without any statement. **response from the contract agency is needed to move the liabilities.**

3/25/13	391	002792	1390095	5/23/13	129706510	7/12/13	79	CO 22	___ Yes ___ No	
3/27/13	391	001588	1390097	5/23/13	129706512	7/12/13	45	CO 22	___ Yes ___ No	
4/17/13	361	001592	1413021	6/17/13	131453637	8/2/13	180	CO 22	___ Yes ___ No	
4/25/13	381	001616	1413023	6/17/13	131453639	8/2/13	143	CO 22	___ Yes ___ No	

Example 2: Response was received and the claim was re-billed to a Medi-Cal guarantor with the correct information provided. **Thus, no action is needed by the contract agency.** The report will leave blank to ___ Yes ___ No and display the statement of “(Replaced #####)” when ##### is a replacement claim number to Medi-Cal.

12/1/12	381	002228	1301444	2/13/13	122867701	4/4/13	165	CO 177	___ Yes ___ No	(Replaced 14 21 904)
12/3/12	381	002143	1301445	2/13/13	122867702	4/4/13	82	CO 177	___ Yes ___ No	(Replaced 14 21 905)
12/3/12	301	001702	1301446	2/13/13	122867703	4/4/13	67	CO 177	___ Yes ___ No	(Replaced 14 21 906)
12/3/12	381	001702	1301447	2/13/13	122867704	4/4/13	84	CO 177	___ Yes ___ No	(Replaced 14 21 907)

Example 3: Response was received – indicating one service to post denial and one to re-bill Medi-Cal with a duplicate override. **Thus, no action is needed by the contract agency.** The first line shows the denial being posted to Medi-Cal guarantor and, the 2nd service being re-billed with the duplicate override code.

8/13/12	391	000352	1172138	10/17/12	116757699	12/12/12	182	CO 22	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Denial/Approval accepted/posted
8/13/12	301	000352	1268508	1/17/13	120822196	3/26/13	76	CO 18 M86	<input type="checkbox"/> Yes <input type="checkbox"/> No	HE,76 (Replaced 1437810)

Example 4: Response was received for only one service (2nd one). The service now has a duplicate override code (HE,76) – per the contract agency’s response. The claim will be re-bill during the next billing run. However, **a response of the first service is needed from the provider** and will remain without any action until we receive a response from the contractor.

12/19/12	301	000402	1345731	4/18/13	127595410	6/5/13	39	CO 18 M86	<input type="checkbox"/> Yes <input type="checkbox"/> No	HE, _____
1/17/13	301	001702	1345744	4/18/13	127595423	6/5/13	41	CO 18 M86	<input type="checkbox"/> Yes <input type="checkbox"/> No	HE,76

Example 5: Denials are posted accepted and based on the provider response and/or County research. Thus, no action is needed by the contract agency. The report will mark “X” to Yes to post and display the statement of “Denial/Approval accepted/posted”

10/9/12	301	001702	1225970	12/19/12	120009675	3/11/13	39	CO 177	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Denial/Approval accepted/posted
10/9/12	381	002228	1225971	12/19/12	120009676	3/11/13	120	CO 177	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Denial/Approval accepted/posted
10/11/12	301	002802	1225972	12/19/12	120009677	3/11/13	60	CO 177	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Denial/Approval accepted/posted
10/11/12	301	002802	1225973	12/19/12	120009678	3/11/13	33	CO 177	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Denial/Approval accepted/posted