

County of Monterey

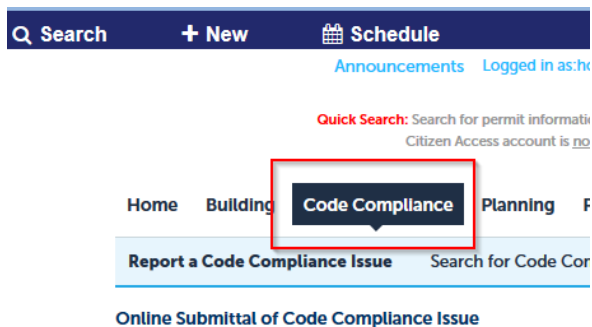
Resource Management Agency

www.co.monterey.ca.us/rma
(831) 755-5025

How to Report a Suspected Code Violation

Suspected code violations can be submitted online via the Resource Management Agency's online portal.

- 1) Go to <https://aca.accela.com/monterey/Default.aspx> (or just search for "Monterey County Citizen Access")
- 2) If you do not already have one, you will need to register for a Citizen Access account. Instructions on how to register for an account can be found [here](#).
- 3) Once registered, log into your account and click the Code Compliance link



- 4) You will then be prompted to step through the following screens to submit your complaint:
 - Accept a General Disclaimer
 - Add your Contact information
 - Enter the parcel number or address of the property on which you suspect the violation to be located
 - Provide a detailed description of the suspected violation.
- 5) Once your complaint is successfully submitted you will be given a Case number (e.g. 17CE01234). Make sure to save this number for any future communication regarding your case.

Step 4: Record Creation

