



# WHOLE PERSON CARE

M O N T E R E Y C O U N T Y

*Physical Wellness • Behavioral Health • Social Services*

## Success Stories



COUNTY OF MONTEREY  
**HEALTH DEPARTMENT**





# SUCCESS STORY 1

70-year old person had been homeless for 30 years. The person suffered from multiple chronic diseases that lead to over-use of CHOMP's Emergency Department.

Since WPC program enrollment in October 2017, the enrollee has had no ED visits, has been assigned to a primary care provider, has received a full range of health related services from the WPC Public Health Nurse case management team and partners, and has obtained housing at a board and care facility.



# SUCCESS STORY 2

73-year old person had recently become homeless and was referred to WPC by an emergency department that the person was frequenting as a place of shelter. The person suffered from multiple chronic illnesses.

Since WPC program enrollment in August 2017, the enrollee has been assigned to a primary care provider and no longer seeks care at the ED. The WPC Public Health Nurse case management team helped the enrollee find housing at a board and care facility and assigned them an in-home health support (IHHS) worker at 70 hours a month to help with a wide variety of activities of daily living.



# SUCCESS STORY 3

A person had been homeless off and on for about 30 years, had served 3 prison terms, had been a victim of sexual and physical abuse, was malnourished, is wheelchair bound, and has a mental health diagnosis.

Since WPC program enrollment in July 2017, the enrollee was placed in assisted living. The WPC Public Health Nurse case management team continues to work with this enrollee to address substance dependency. The enrollee said the WPC experience was “the first time people have showed kindness to me in a very long while.”