

# Monterey County EMS System Policy



Policy Number: 3010  
Effective Date: 7/1/2017  
Review Date: 6/30/2020

## EMERGENCY MEDICAL DISPATCH PROVIDER

### I. PURPOSE

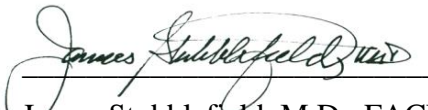
To establish criteria to be an Emergency Medical Dispatch (EMD) Provider if separate and/or not addressed in the Monterey County Exclusive Operations Area contract with the Primary EMS Provider.

### II. POLICY

- A. Monterey County EMS Agency shall approve EMD providers in Monterey County either through a contract or this policy.
- B. Eligibility requirements include:
  - 1. Dispatch emergency medical resources.
  - 2. A primary or secondary Public Safety answering Point (PSAP).
  - 3. Comply with Monterey County EMS Agency polices including, but not limited to:
    - a) EMD Training
    - b) EMD Certification/Recertification.
    - c) EMD Quality Improvement

### III. PROCEDURES

- A. Applications for EMD provider approval shall include the following:
  - 1. A letter of intent to provide EMD from the agency's governing body authorized to bind the agency.
  - 2. Commitment to compliance with the requirements as set forth in this policy.
- B. Applications will be reviewed by the Monterey County EMS Agency and notification will be made within 30 days upon receipt.

  
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