

Quality Improvement Committee (QIC) Meeting

11:00am-12:00pm

Whitney Room, Health Dept.

Meeting called by: Quality Improvement Team

Facilitator: Lucero Robles, Quality Improvement Services Manager

Attendees: Please refer to sign-in sheet for QI Committee Meeting.

Minutes

Agenda item:	(New) Policy Number 108-Medicaid Managed Care Plan	Presenter:	Lucero Robles, QI Manager
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Discussion:	<ul style="list-style-type: none"> • Policy is created to meet federal regulations for Managed Care • Discussed policy procedures, including, availability and delivery of services, beneficiary protection/problem resolution process, grievance appeals, coordination of care, conflict of interest safeguards, provider selections, program integrity, compliance program, collection, submission and maintenance of data, information and documentation, inspection rights and record keeping requirements, external quality review and utilization management.
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Conclusion	Policy Approved
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Agenda item:	Policy 499 Continuum of Care	Presenter:	Lucero Robles, QI Manager
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Discussion:	<ul style="list-style-type: none"> • Policy addresses provision of Intensive Care Coordination (ICC), Intensive Home Based Services (IHBS) and Therapeutic Foster Care (TFC), intended for target population; children and youth with most intensive needs, referred to as "Katie A. subclass members". • Provided history and background information on "Katie A" settlement agreement and criteria for "Katie A." subclass. • Discussed policy procedures which includes MCBH staff to evaluate youth whom appear to meet Katie A. criteria. • Clients provided ICC and IHBS services will be identified in Electronic Medical Record by use of "specialty teams" form and billing service codes.
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Conclusion	Policy Approved
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Agenda item:	Fiscal Year 17/18 QI Workplan	Presenter:	Lucero Robles
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Discussion:	<ul style="list-style-type: none"> • Provided information on increase in overall individuals served compared to prior fiscal year. • Discussed annual workplan's areas of focus, and implementation of interventions, measurement and evaluation of progress. • Discussed current progress in development and implementation of Call Center and small scale testing of Reaching recovery assessment tool.
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Conclusion	Progress will continue to be monitored and reported	
✓ items tabled	None	
<i>Other Items</i>		
Next QIC Meeting	Next scheduled QIC Meeting will be December 22 nd , 2017	