

Quality Improvement Committee (QIC) Meeting		April 25th, 2019	
		1:30-2:30 PM	
		Whitney Room, Health Dept.	
Meeting called by: Quality Improvement Team			
Facilitator: Nivedita Meethan, Epidemiologist			
Attendees: Please refer to sign-in sheet for QI Committee Meeting.			
Minutes			
Agenda item:	QI Updates on Performance Improvement Projects a. Mental Health (MH) b. Substance Use Disorder (SUD)	Presenter:	Nivedita Meethan, Epidemiologist
Discussion:	<ul style="list-style-type: none"> MH Clinical PIP: TAY, goal to determine if client's given reinforcement, will maintain monthly appointment with psychiatrist. Intervention 27 participants given ticket for attending appointment which can be exchanged for small gift. 15 percent increase in attendance rate. Will continue the same intervention for the following year. MH Non Clinical PIP: goal to increase clinical/staff attendance at client psychiatry appointment by 15 percent by the end of 2019 at Blanco Clinic. Intervention 1: for staff, mandate clinicians to attend psychiatric appointment or write updated progress note for psychiatrist to review, psychiatrist appointments will be added to AVATAR appointment scheduler, a reminder e-mail will be sent (3) days prior to an appointment. Intervention 2: for client, reminder phone call and text message three days in advance, if cancelled, MA provides next available appointment for rescheduling MH Clinical PIP: ASOC: ensure we have the right intensity and duration of services being provided. Intervention: Stratify clients and clinicians based on Recovery Needs Level Score. Intervention 2: Periodic assessment of clients with three survey instruments. SUD Clinical PIP: SUD consumers are not receiving continuation of care after being discharged from a residential treatment program- increase assessments during treatment and case management services to connect client to appropriate level of care. SUD Non Clinical PIP: Goal is to reduce NOAB submissions related to continuation of stay requests in order to improve timeliness and increase client care. Continuation of stay form created to help assist SUD counselors. 		
Conclusion	Nivedita Meethan will make power point presentation available online as part of these minutes: meethann@co.monterey.ca.us		
Agenda item:	Welcome Packet Updates a. Mental Health (MH) b. Substance Use Disorder (SUD)	Presenter:	Lindsey O' Leary, Quality Improvement
Discussion:	Discussed Welcome Packet information available to Mental Health and SUD		
Conclusion	Welcome packets are posted on QI website: <ul style="list-style-type: none"> Mental Health Substance Use 		

Agenda item:	Innovation Project Opportunities	Presenter:	Nivedita Meethan, Epidemiologist
Discussion:	<ul style="list-style-type: none"> • Innovation projects in place (3): • 1. transportation: wellness navigators (consumer peers) in place to help assist consumer in using transportation. Developed a <i>needs assessment tool</i> to help identify what client's needs are related to navigation training. Interim is currently hiring wellness navigators. • 2. Nivedita presented idea that innovation projects are available for Latino Community. Invited participates to think about improvement projects that will improve services for South County or Latino Community. Grant available on MSHA website and Monterey County Health website. Small grants are available from \$1-\$50,000. • 3. Screening tool: self- assessment tool to see if client requires a mental health assessment through Monterey County Behavioral Health. Depending on result, consumer could be referred to a clinic and given community resources. 		
Conclusion	Please apply for innovation projects through the MSHA website and Monterey County Health website.		
✓ items tabled	None		
<i>Other Items</i>			
Next QIC Meeting	June 27th 11:00am-12:00pm, 1270 Natividad Rd, Salinas: Whitney Conference Room A and B		