

Quality Improvement Committee (QIC) Meeting		June 27, 2019	
		11:00am-12:00 PM	
		Whitney Room, Health Dept.	
Meeting called by: Quality Improvement Team			
Facilitator: Nivedita Meethan, Epidemiologist; Lucero Robles, QI Manager			
Attendees: Please refer to sign-in sheet for QI Committee Meeting.			
Minutes			
Agenda item:	Update Policy 145 Sustainability	Presenter:	Lucero Robles, QI Manager
Discussion:	<ul style="list-style-type: none"> Update to policy 145 lines 103 and 104 to include time spent in union negotiations may be documented using Code 809 on the Avatar scheduler. This will allow the system to back out the time when considering the sustainability calculations. Recommendation to include date to policy update on QI Website 		
Conclusion	Policy passed. Moving forward, QI to add date of update to policies on website to make easier to identify.		

Agenda item:	Review of QI Workplan	Presenter:	Nivedita Meethan, Epidemiologist
Discussion:	<ul style="list-style-type: none"> • MHP has added health equity data to all data reports • Review of timeliness data • Increase services in South County, including substance use treatment providers • Continued use of telehealth to address client needs • Post-Hospital discharge data • Beneficiary Satisfaction survey results <ul style="list-style-type: none"> ○ Q: How is this data being used to make changes in organization? what are the strategies? ○ R: Data is delayed in getting to counties; however, QI will look at differences and evaluate strategies that may be used to further understand the data 		
	<ul style="list-style-type: none"> • Suggestion 1: Collect data on gender identify across the organization • Suggestion 2: Interim Inc. provides “hope and recovery” support to individuals before leaving an inpatient setting at CHOMP; Can we implement Hope and Recovery at Natividad Medical Center; Update by Patient Rights Advocate indicated credentialing issues are making this difficult. • Suggestion 3: ensure to include information on why dissatisfied with services (Goal 5.3.23) • Suggestion 4: are we able to identify if there are any changes in client satisfaction corelated with county initiatives and changes, such as Reaching Recovery changes. • A suggestion was made to work with a participant (Manager) to help reach LGBTQ populations. 		
Conclusion	Full presentation can be accessed here: http://qi.mtyhd.org/index.php/special-topics/qi-committee/		
✓ items tabled	None		
<i>Other Items</i>			
Next QIC Meeting	September 26, 2019 @ 11:00 AM – 12:00 PM		