

Quality Improvement Newsletter

County of Monterey



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SPECIAL CONSIDERATIONS/SAFETY PLAN ADD ON

In an effort to support ongoing communication with treatment team members regarding special circumstances about the client, we have updated the “Special Considerations” form in Avatar to include Safety Plan section.

The special consideration form will allow the practitioner to include information regarding an active “Safety Plan” as well as “other” considerations.

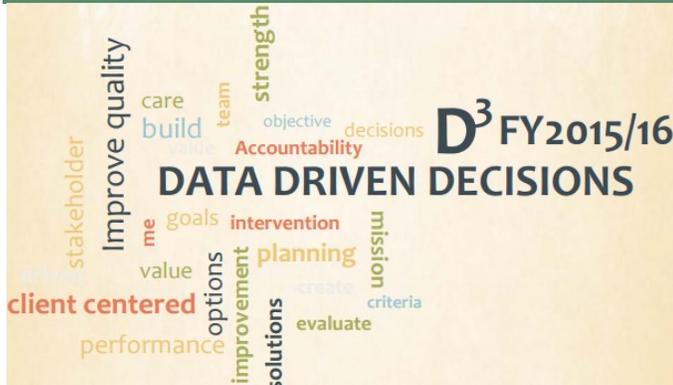
The Safety Plan section shall be used to communicate the active safety plan that is in place to help support the client’s needs. The safety plan section will display at the top of the “client notifications” (green widget) section of the client chart overview. The safety plan will provide an opportunity to the treatment team to quickly view and understand the client’s active safety plan and provide information on how to best support the client during this time.

The “other” special considerations section will allow the practitioner to enter other important information or considerations related to the client’s treatment. This section may include information about client’s language needs, hearing deficits, gender identify preferences, mobility considerations, etc.

Both, the Safety Plan and Other Considerations, will display in the client notification widget (green widget) section of the chart overview. When an “active” Safety Plan has been identified, the information about the safety plan will display on the top of the client notification widget. The information on “other” considerations will display at the bottom of the client notification widget.

[Click here](#) to view the directions

DATA DRIVEN DECISIONS D3 FY 2015/16



The new D3 FY 2015/216 is available for you to view in the Data section of our website or by [clicking here](#).

The data in this report is generated from myAvatar. It reflects services entered in the system, regardless of Insurance coverage (Medi-Cal, Uninsured clients, Medicare, etc.) The D3 report is helpful in determining the needs of our organization.

New Face-Sheet Report 100B



In an effort to continue to secure client confidentiality, we have added an additional face sheet that is in alignment with HIPAA regulations. The 100B Face Sheet contains only the

minimal information a practitioner needs when providing services in the community.

The face sheet contains name, address, date of birth, telephone number, language, and allergies. This document should be secured like any other form of client information.

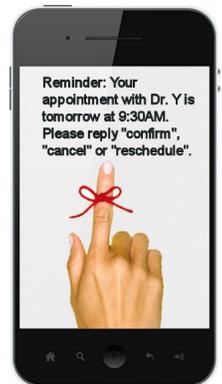
Effective September 19, 2016, all staff members are expected to use the 100B Face Sheet (field) when client’s contact information is required during your visits in the community.

Keeping up with Technology

Text Message for Appointment Reminders is now available!

As we continue to find ways to help clients remain active in their own treatment and decrease the number of no-shows, we launched the CareMessage, text messaging application, to help remind clients of their upcoming appointments. We need everyone’s help with the collection of the electronic communication consent. Any client who is interested in receiving text message reminders must opt-in by signing a consent. The electronic communication consents are available in print form on our QI website as

well as in Avatar. If the consent is completed using the paper format, please be sure to select the “scanned” option in the Avatar form. The Avatar form will then trigger the CareMessage application to send the text message reminder.



We appreciate your support and efforts in this performance improvement project. Links to consent forms:

[English](#)

[Spanish](#)

FAMILY FUN DAY

Barbecue

Hosted by the Alumni of Sun Street Centers
September 25th, 2016
1:00pm—5:00pm



Sheriff’s Posse Grounds
 395 Old Natividad Rd
 Salinas, CA 93906

Meal tickets are \$15.00
 Includes Tri-Tip or Chicken
 Salad, Beans, Roll & Drink.
 Kid’s Meal \$5.00

For more information and tickets contact John Bokanovich at 831-753-5145



🎵 **Live Music from Monterey Bay Sound Machine** 🎵
 - Fun games and activities for Kids -
 - Bike Show -

8th ANNUAL WELLNESS & RECOVERY CONFERENCE



“Dimensions of Wellness”



A free one-day mental health conference in Monterey!

This conference is designed to introduce useful tools to implement the innovative concepts of wellness & recovery. **KEYNOTE SPEAKER:** Cardum Harmon, M.A., Heart and Soul, Inc. “Mandala Project: Modern Mysticism or Madness”

Tuesday, October 18, 2016
8:30 am to 4:30 pm

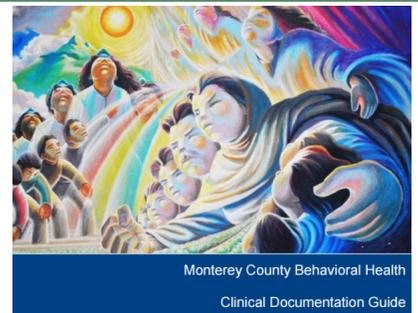
Sherwood Hall
940 N. Main St.
Salinas



CEUs are pending.
To register, please visit www.interiminc.org, or call (831)800-7530 ext. 400

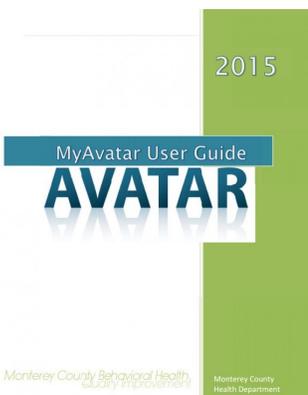
2016 OCTOBER TRAINING

CLINICAL DOCUMENTATION AND SYSTEMS OVERVIEW October 18, 2016



This is a lecture/discussion training that explores the principles and philosophies underlying Monterey County Behavioral Health’s (MCBH) clinical progress notes specifically, the “FIRP” format of writing notes and how it is used to document the variety of services we provide. This training will include in-depth review of sample progress notes and will also provide a “hands on” opportunity for participants to complete progress notes based on vignettes and receive direct feedback from the trainers.

To Register: [Click here](#)



MYAVATAR TRAINING October 21, 2016 8:30 am - 4:30 pm

This course is an introduction on how to navigate the MyAvatar Electronic Health Records (EHR) system. Organized in a way that follows a client from admission to discharge in MyAvatar EHR, the course offers training on how to log in to Avatar; search for clients; search for the various forms and reports available; and enter pertinent clinical information into the various forms in MyAvatar EHR. [Click here to register.](#)

2016 OCTOBER TRAINING - CONTINUED

**PSYCHOSOCIAL ASSESSMENT TRAINING**

October 27, 2016

1:00 pm - 5:00 pm

Who should attend?

- New staff members, whether they are employed by MCBH or community partners. This course is an opportunity to gain an understanding of MCBH's service delivery and documentation expectations at the beginning of your work experience.
- Experienced staff members looking for a better understanding of MCBH's philosophies regarding service delivery and clinical documentation are also welcome as this provides an opportunity to align your knowledge and experience with MCBH's current expectations.

Required material: Please bring a printed copy of the most updated version of the QI Team Clinical Documentation Guide. It is highly referenced during the training. It is available by [Clicking Here](#)

To Register: [Click Here](#)

**CONTACT US IN
QUALITY IMPROVEMENT.****Monterey County Behavioral Health Bureau****Quality Improvement****Telephone: (831) 755-4545****Toll free: (844) 287-8041****Fax Number: (831) 755-4350****1611 Bunker Hill Way, Suite 120
Salinas, CA 93906****[Www.mtyhd.org/QI](http://www.mtyhd.org/QI)**