

Quality Improvement Newsletter

County of Monterey



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AVATAR TRAINING STAFF

Please join us in a collective Thank You to our myAvatar trainers for conducting **13** trainings for County and Community Partners in 2016.

Jessica Sanchez, DISC

Rosa "Es" Marchebout, DISC

Hilda Perez, DISS

NEW POLICY: VERIFICATION OF WORK EXPERIENCE HOURS

The purpose of this policy is to provide standard expectations for Monterey County Behavioral Health (MCBH) staff who are receiving professional work experience hours towards licensure. This includes staff categorized as Licensed-Eligible, Waivered/Registered Professionals, or Trainee

- MFTI (Marriage and Family Therapist Intern)
- ASW (Associate Social Worker)
- PCCI (Professional Clinical Counselor Intern)
- MFT Trainee
- PCC Trainee

NEW DIAGNOSIS REPORT

We designed a new report that may help you during our transition to DSM-5. Report 322 will display information from the diagnosis form regarding DSM-IV, DSM-5 and ICD-10.



Monterey County Health Department
Behavioral Health Bureau
322 DSM4-DSM5 ICD10 Diagnosis Status
by Case Coordinator

This report allows the current Case Coordinator to determine if Clients have a missing DSM4, DSM5, or ICD10 Diagnosis for Bill Order 1(Primary Diagnosis). The information is grouped by the Case Coordinator and then PATID.

Effective Jan 1, 2017 all diagnoses must include a DSM-5 and a corresponding ICD10 code set.

Client ID	Coordinator's Name	Case Coordinator	Admit Date	Svc Cnt	DSM 4	DSM 5	ICD 10
		2	07/05/16	5	(305 00) Alcohol abuse	(F 10.10) Alcohol use disorde	(F 10.10) Alcohol abuse, uncc
		19	12/29/16	0	DSM 4 Dx Missing	DSM 5 Dx Missing	ICD 10 Dx Missing
		1	11/03/16	2	(303 90) Alcohol dependenc	(F 10.20) Alcohol use disor	(F 10.20) Alcohol dependenci
		11	12/29/16	0	DSM 4 Dx Missing	DSM 5 Dx Missing	ICD 10 Dx Missing
		2	04/07/16	8	(305 00) Alcohol abuse	(F 10.10) Alcohol use disorde	Alcohol abuse, uncc
		3	02/23/16	10	(305 00) Alcohol abuse	(F 10.10) Alcohol use disorde	Alcohol abuse, uncc
		2	12/19/16	1	(303 90) Alcohol dependenc	(F 10.20) Alcohol use disor	(F 10.20) Alcohol dependenci
		2	02/02/16	10	(305 00) Alcohol abuse	(F 10.10) Alcohol use disorde	Alcohol abuse, uncc
		9	08/15/16	4	(303 90) Alcohol dependenc	(F 10.20) Alcohol use disorde	(F 10.20) Alcohol dependenci
		10	09/14/16	3	(300 4) Dysthmic disorder	(F 34.1) Persistent depressiv	(F 34.1) Dysthmic disorder
		2	02/09/16	11	(296 25) Major depressive d	(F 32.4) Major depressive dis	(F 32.0) Major depressive dis
		2	11/04/15	16	(303 90) Alcohol dependenc	(F 10.99) Unspecified alcohol	(F 10.20) Alcohol dependenci
		3	11/23/15	16	(303 90) Alcohol dependenc	(F 10.99) Unspecified alcohol	(F 10.20) Alcohol dependenci
		2	12/01/15	17	(303 90) Alcohol dependenc	(F 10.99) Unspecified alcohol	(F 10.20) Alcohol dependenci
		1	12/16/15	21	(303 90) Alcohol dependenc	(F 10.99) Unspecified alcohol	(F 10.20) Alcohol dependenci
		2	01/19/16	20	(303 90) Alcohol dependenc	(F 10.99) Unspecified alcohol	(F 10.20) Alcohol dependenci
		2	01/26/16	8	(305 00) Alcohol abuse	(F 10.10) Alcohol use disorde	(F 10.10) Alcohol abuse, uncc
		1	03/01/16	9	(305 00) Alcohol abuse	(F 10.10) Alcohol use disorde	(F 10.10) Alcohol abuse, uncc
		2	03/03/16	12	(296 30) Recurrent major de	(F 33.9) Major depressive dis	(F 33.9) Major depressive dis
		1	03/03/16	18	(305 70) Amphetamine abus	(F 15.10) Amphetamine-type	(F 15.10) Other stimulant abu
		1	03/17/16	13	(309 0) Adjustment disorder	(F 43.21) A djustment disorder	(F 43.21) A djustment disorder
		1	03/22/16	7	(296 89) Bipolar II disorder	(F 31.81) Bipolar II disorder	(F 31.81) Bipolar II disorder
		1	03/24/16	5	(305 00) Alcohol abuse	(F 10.10) Alcohol use disorde	(F 10.10) Alcohol abuse, uncc
		1	04/12/16	5	(305 00) Alcohol abuse	(F 10.10) Alcohol use disorde	(F 10.10) Alcohol abuse, uncc
		1	04/14/16	7	(305 00) Alcohol abuse	(F 10.10) Alcohol use disorde	(F 10.10) Alcohol abuse, uncc
		1	04/19/16	7	(305 00) Alcohol abuse	(F 10.10) Alcohol use disorde	(F 10.10) Alcohol abuse, uncc
		1	05/05/16	7	(305 00) Alcohol abuse	(F 10.10) Alcohol use disorde	(F 10.10) Alcohol abuse, uncc
		3	06/21/16	7	(305 00) Alcohol abuse	(F 10.10) Alcohol use disorde	(F 10.10) Alcohol abuse, uncc

All Dx should contain a DSM-5 and ICD 10

CLINICAL SUPERVISORY TOOL

As part of our ongoing quality improvement efforts, we have taken your feedback regarding the effectiveness of the Quality Improvement Utilization Review tool (QI UR tool) in meeting your clinical supervisory needs. We have also taken into consideration the report from the most recent triennial review (2014) by the Department of Health Care Services (DHCS) to address the need for ongoing efforts to evaluate documentation of medical necessity. We have designed a Clinical Supervisory tool to assist in meeting both, your interest in providing measurable clinical guidance and also meet regulatory requirements to ensure medical necessity is met throughout the course of client care.

The output of Clinical Supervisory tool can be reviewed using Avatar report number 145. The report shall be shared with the supervisee as part of your ongoing supervision and shall be used to identify and address areas of strength and areas for further development. Please note, generally speaking, the supervisee, is the care coordinator and is expected to evaluate and coordinate services on behalf of the client. This means, the coordinator is responsible for addressing issues identified through the review process.

<https://www.mtyhd.org/QI/wp-content/uploads/2017/01/Clinical-Supervisory-Tool-Effective-2017-01-19.pdf>

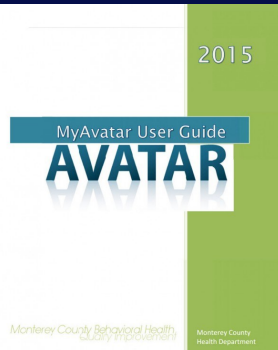
The printable version of the Clinical Supervisory tool can be found on the QI website: https://www.mtyhd.org/QI/wp-content/uploads/2014/09/Clinical-Supervisory-Tool_FINAL-2016-12-15.pdf, however, all clinical reviews must be completed within myAvatar.

CLARIFICATION MEMO REGARDING GROUP SERVICE CODES

The 12/15/2016 version of the Clinical Documentation Guide noted inaccurate information on group service codes 351 and 353. The correct information is as follows:

- ◇ Use of 351 mental health group rehabilitation code may be used when claiming for group services used for rehabilitation interventions offered to more than one client in a group setting.
 - The use of this service code is based on the specific service being provided and may be claimed by all direct service staff (not including admin support)
- ◇ Use of 353 mental health group therapy code and is used for psychotherapy interventions offered to more than one client in a group setting.
 - The use of this service code is based on the specific service being provided and may be claimed by Licensed/Registered/Waivered Staff and Trainees ONLY

2017 FEBRUARY & MARCH AVATAR TRAININGS



This course is an introduction on how to navigate the MyAvatar Electronic Health Records (EHR) system. Organized in a way that follows a client from admission to discharge in MyAvatar EHR, the course offers training on how to log in to Avatar; search for clients; search for the various forms and reports available; and enter pertinent clinical information into the various forms in MyAvatar EHR.

MYAVATAR
February 17, 2017
 9:00 am - 4:30 pm

[Click here to register](#)

MYAVATAR
March 17, 2017
 9:00 am - 4:30 pm

[Click here to register](#)

2017 FEBRUARY & MARCH TRAININGS

STAFF ACADEMY TRAININGS

Universal Psychosocial Assessment
 Friday, February 10, 2017
 8:00 am - 12:00 pm
 Marina Training Center

Person-Centered Treatment Planning
 Thursday, March 2, 2017
 8:00 am - 12:00 pm
 Whitney Conference Room (Salinas)

Progress Note Writing—for Licensed/Licensed Eligible Staff
 Tuesday, March 21, 2017
 8:00 am - 12:00 pm
 Marina Training Center

Progress Note Writing—for Paraprofessionals (Supporting staff)
 Thursday, March 23, 2017
 8:00 am - 12:00 pm
 Whitney Conference Room (Salinas)