

# Quality Improvement Newsletter

County of Monterey

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**MONTEREY COUNTY BEHAVIORAL HEALTH**  
 Avanzando Juntos  
 Forward Together

## CONSUMER PERCEPTION SURVEY DATA COLLECTION FALL 2018

The California Institute for Behavioral Health Solution (CIBHS) is currently coordinating data collection for the California Consumer Perception Survey. The resulting information is used to evaluate programs and to fine-tune services to ensure the best outcomes for consumers and families. Monterey County Behavioral Health Survey dates are November 5-9, 2018. We have provided links below to access the survey's for your use with County Code and 0's in the bottom of each page where County Client Number goes. You will notice we have added an additional short-survey (**Monterey County Adjunct Perception Survey**) in English and Spanish. This adjunct survey should **NOT** replace the California Consumer Perception Survey required by the State. Our aim is to utilize the data collected from these surveys to address consumer needs as quickly as possible. Please return these surveys along with the State issued surveys.

You may download and see instructions for completing the Consumer Perception Surveys on the Monterey County Behavioral Health Quality Improvement website <http://qi.mtyhd.org/index.php/special-topics/consumer-perception-survey-data-collection/>.

We appreciate the feedback of our consumers and your help with collecting this data.

If you have questions, contact Mary Alderete-Brown at [brownmf@co.monterey.ca.us](mailto:brownmf@co.monterey.ca.us) or 831-755-4305.

## MONTEREY COUNTY ADJUNCT PERCEPTION SURVEYS

[English](#)

[Spanish](#)

## CLICK ON THE LINKS BELOW TO VIEW/PRINT THE FALL 2018 SURVEYS

OLDER ADULT

[English](#)

[Spanish](#)

ADULT

[English](#)

[Spanish](#)

YOUTH SERVICES – (FOR YOUTH)

[English](#)

[Spanish](#)

YOUTH SERVICES – (FOR FAMILIES)

[English](#)

[Spanish](#)

## CARE MESSAGE TEXT MESSAGING - REMINDER

Please continue to remind clients that this option is available. There may be clients who may be interested in this option, but may not be aware of this opportunity.



Remember, you may access this form in Avatar by searching for "Electronic Communication Consent", or use the print version available on the QI website

**CAREMESSAGE**

<http://qi.mtyhd.org/index.php/home/printabledocuments/> (After completing the paper version, make sure to complete the electronic version in Avatar.)

Monterey County Behavioral Health is hosting the next round of community listening sessions to learn from community members about the needs in Monterey County and to get feedback on what is working.

We will be sharing information about opportunities to support innovative ideas to engage more individuals in Behavioral Health care where we have the largest disparities in services.

Please join us to share your feedback – we want to hear from you and value your input.



## MONTEREY COUNTY BEHAVIORAL HEALTH

Avanzando Juntos Forward Together

### MENTAL HEALTH SERVICES ACT (MHSA) ANNUAL UPDATE COMMUNITY MEETINGS

Please join us to receive an update on MHSA-funded services in Monterey County and to share your input on the future planning, development and evaluation of MHSA-funded programs.

Community members can attend one of the following meetings:

**Date:** Tuesday, November 13, 2018  
**Time:** 3:30 – 5:00 p.m.  
**Presentation in English**

**Location:** Epicenter  
20 Maple St., Salinas, CA 93901  
*Youth are encouraged to attend this session*

**Date:** Thursday, November 15, 2018  
**Time:** 5:30-7:00 p.m.  
**Presentation in English**

**Location:** Marina Library Meeting Room  
188 Seaside Ave., Marina, CA 93933

**Date:** Tuesday, November 27, 2018  
**Time:** 11:00-12:30  
**Presentation in English**

**Location:** OMNI Resource Center  
339 Pajaro St. Suite A Salinas, CA 93901

**Date:** Thursday, November 29, 2018  
**Time:** 5:30 - 7:00 p.m.  
**Presentation in Spanish**

**Location:** Soledad High Mission Room  
425 Gabilan Dr., Soledad 93960

Interpretation will be available. Light snacks provided.  
Please contact Dana Edgull at 831-796-6110 or [edgulldr@co.monterey.ca.us](mailto:edgulldr@co.monterey.ca.us) with questions.



# MONTEREY COUNTY SALUD MENTAL

Avanzando Juntos Forward Together

## PROGRAMA DE LA LEY SOBRE LOS SERVICIOS DE SALUD MENTAL REUNIONES DE LA COMUNIDAD

Por favor acompáñenos para recibir un reporte acerca de los servicios de MHSA del Condado de Monterey y para compartir su opinión sobre la futura planificación, desarrollo y evaluación de los programas financiados por MHSA.

Miembros de la comunidad pueden atender a las siguientes reuniones:

**Fecha:** Martes, Noviembre 13, 2018  
**Horario:** 5:30 – 7:00 p.m.  
**Presentación en Inglés**

**Lugar:** Epicenter  
20 Maple St., Salinas, CA 93901  
*Jóvenes son animados para atender esta sesión.*

**Fecha:** Jueves, Noviembre 15, 2018  
**Horario:** 3:30-5:00 p.m.  
**Presentación en Inglés**

**Lugar:** Librería De La Ciudad De Marina  
188 Seaside Ave., Marina, CA 93933

**Fecha:** Martes, Noviembre 27, 2018  
**Horario:** 11:00-12:30  
**Presentación en Inglés**

**Lugar:** OMNI Resource Center  
339 Pajaro St., Suite A, Salinas, CA 93901

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**Fecha:** Jueves, Noviembre 29, 2018  
**Horario:** 5:30 – 7:00 p.m.  
**Presentación en Español**

**Lugar:** Escuela Soledad High Mission Room  
425 Gabilan Dr., Soledad 93960

Interpretación estará disponible. Aperitivos ligeros serán servidos.  
Por favor, póngase en contacto con Christina Santana en 755-4588 o  
[SantanaC@co.monterey.ca.us](mailto:SantanaC@co.monterey.ca.us) con preguntas.

UPCOMING TRAININGS - 2018 - **AT A GLANCE**

Month	Date	Time	Location
<b>November</b>			
CPI Non-Violent Crisis Intervention Training: Foundation Course	8th	8:30 am - 4:30 pm	Marina Training Center
Universal Psychosocial Assessment	27th	8:00 am - 12:00 pm	Whitney Conference Rooms
5150 Practical Aspects	28th	2:00 pm - 5:00 pm	Marina Training Center
Treatment Planning	29th	8:00 am - 12:00 pm	Whitney Conference Rooms
<b>December</b>			
5150 Legal Requirements	19th	1:00pm-3:30pm	Whitney Conf. Room B

**Avatar Training**

November 16, 2018  
9:00 am - 4:30 pm

December 21, 2018  
9:00 am - 4:30 pm

**Location for both trainings:** MCHD - Whitney Rooms - 1270 Natividad Road - Salinas, CA 93906

PLEASE SIGN UP USING MYLEARNINGPOINTE IN ORDER TO PLAN FOR THE CORRECT NUMBER OF HANDOUTS AND TO RECEIVE ANY UPDATES IN THE EVENT OF ANY DATE, TIME OR LOCATION CHANGES

**REGISTRATION**

Registration for these & other courses can be completed through the myLearningPointe Learning Management System at <https://www.mylearningpointe.com/>, unless noted otherwise on the Training Calendar event page. You may reach out to Juve Zavala, Training Assistant for any technical assistance with registering at 831-755-4727 or via email at [zavalaj2@co.monterey.ca.us](mailto:zavalaj2@co.monterey.ca.us).

**CONTACT US IN  
QUALITY IMPROVEMENT.**



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