

QUALITY IMPROVEMENT NEWSLETTER



MONTEREY COUNTY BEHAVIORAL HEALTH

Avanzando Juntos Forward Together

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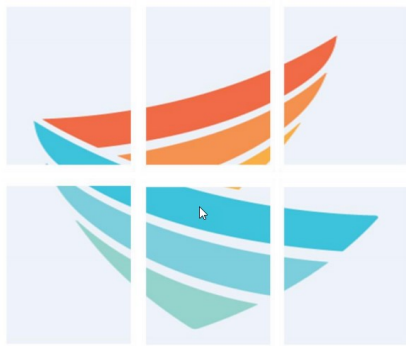
- ◆ Authorizations for Disclosure “WITHIN”
- ◆ New Staff members
- ◆ ****UPDATE**** Clinical Documentation Guide
- ◆ Training

AUTHORIZATIONS FOR DISCLOSURE “WITHIN”

All information and records obtained in the course of providing services shall be confidential. A client or authorized representative shall be informed of and asked to sign the **“Authorization to Use, Exchange, and/or Disclosure of Confidential Behavioral Health Information within Monterey County Behavioral Health (MCBH) System” (“WITHIN”)** at the onset of service as required by confidentiality policies, including, but not limited to Monterey County Behavioral Health Policy [350 and 351](#), [MCBH Clinical Documentation Guide](#), and [Substance Use Disorder Documentation](#) Guides. The signed “WITHIN” Authorization permits MCBH System to view health

information and communicate among its programs and contracted provider programs with an aim to provide comprehensive healthcare.

Deadline to meet compliance with policy is Friday, February 15, 2019.



Monterey County Behavioral Health Clinical Documentation Guide

MCBH CLINICAL DOCUMENTATION GUIDE UPDATE

The MCBH Clinical Documentation Guide has been updated and posted in the Documentation Guide section of the QI Website.

To view the manual you can click on the link below:

<http://qi.mtyhd.org/index.php/home/>



Welcome to our Newest QI Team members

QI is extremely excited to announce the hiring of three new members to our QI Clinical Team and one new member to our IT Team



Regina Bates, LCSW has joined our clinical team in the Quality Improvement Department as our new Senior Psychiatric Social Worker. Regina earned her Masters of Social Work degree from Fresno State University. Regina has worked within our Adult System of Care for 4 ½ years and most recently was working with adults on the Access Marina team. Regina has also worked and provided services to members in our community while on the ASOC Salinas and Marina based teams. Regina is passionate about working with adults and ensuring that those in need have all the necessary resources to be successful.

Cherisse Gage, LMFT has joined our clinical team in the Quality Improvement Department as our new Senior Psychiatric Social Worker. Cherisse earned her Masters in Applied Psychology from New York University. Cherisse joins us after serving as a Medical Social Worker for 5 years at Natividad Medical Center. She was responsible for working in a fast-paced environment serving members of our community in the Emergency Room, Trauma, and Intensive Care Unit's. Cherisse brings valuable and extensive experience providing mental health services in jails, methadone maintenance programs, and school settings. Cherisse also brings with her 2 years' experience doing Quality Improvement work and even helped a syndicated ABC Radio Station come up with mental health topics to discuss on air.



Janet Barajas, LCSW has joined our clinical team in the Quality Improvement Department as our new Senior Psychiatric Social Worker. Janet earned her Masters of Social Work degree from CSU Monterey Bay. Janet has provided mental health services within our Children's Behavioral Health System of Care for 6 years. Janet was most recently working on the New Paths team serving youth in the King City community. Janet has gained valuable experience working on the Services to Education team and working per diem with the Crisis team for 1 ½ years. Janet is passionate about serving our community and currently conducts 10-week parenting classes through Parent Project and provides Mental Health First Aid training to members in our community.

Isaias Betancourt is the new Departmental Information System Coordinator Supervisor and will be supervising the IT Team. Isaias has been with Monterey County for seven years serving with Social Services, Clinical Services, and Health IT. He is looking forward to working with all of you in this new position!



2019 February Trainings

CLINICAL DOCUMENTATION - MH TREATMENT PLANNING

- ⇒ February 14, 2019
- ⇒ 8:00 am to 12:00 pm

Whitney Conference Rooms
1270 Natividad Road
Salinas, CA 93906

INVOLUNTARY HOLDS (PREVIOUSLY KNOWN AS 5150 REQUIREMENTS)

- ⇒ February 21, 2019
- ⇒ 9:30 am to 12:00 pm

Whitney Conference Rooms
1270 Natividad Road
Salinas, CA 93906

CLINICAL DOCUMENTATION - MH PROGRESS NOTE WRITING

- ⇒ February 20, 2019
- ⇒ 8:00 am to 12:00 pm

Whitney Conference Rooms
1270 Natividad Road
Salinas, CA 93906

To Register for any of these trainings, including AVATAR training, [click here](#)

For instructions on how to register [click here](#)

Avatar Training

MENTAL HEALTH SERVICE DELIVERY WITH MYAVATAR

- ⇒ February 15, 2019
- ⇒ 9:00 am to 4:30 pm

Whitney Conference Rooms
1270 Natividad Road
Salinas, CA 93906

MENTAL HEALTH SERVICE DELIVERY WITH MYAVATAR

- ⇒ March 15, 2019
- ⇒ 9:00 am to 4:30 pm

Whitney Conference Rooms
1270 Natividad Road
Salinas, CA 93906

CONTACT US IN QUALITY IMPROVEMENT.



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