



In the truest sense, freedom cannot be bestowed, it must be achieved

- Franklin D. Roosevelt

Table of Contents

1. Avatar: Psychosocial Assessment in Chart View
2. Avatar: New Diagnosis Form Coming Soon
3. Resource: CA BBS Online License/Registration Renewal
4. Reminder: New Employee Procedures
5. Reminder: End of Employment Procedures
6. Reminder: Unusual Incident Reporting for Client Deaths
7. QI Trainings

Avatar: Psychosocial Assessment in Chart View

MCBH QI has made a change to the chart view in Avatar that allows users to access an abstract report that displays the latest Psychosocial Assessment for the selected client.



AVATAR

(See below for a larger screenshot)

Monterey County Behavioral Quality Improvement Newsletter

The screenshot displays the Avatar 2014 software interface for a client named CLIENT, TESTFIRSTNAME (000800292). The interface is organized into several main sections:

- Progress Notes:** Shows a selection of 'All Notes' and a 'No Co-Signature Required' note from Hilda P Perez. It includes fields for 'Draft/Final: Final', 'Date Of Service: 06/24/2015', 'Service Charge Code: Non Billable Activity (330)', 'Service Program: AS Soledad Outpatient Clinic (DCASOCSOL)', 'Location: Office', 'Service Duration: 86', and 'Note Type: No Co-Signature Required'. A 'Notes Field' section lists services provided in Spanish via (Functioning), (Intervention), (Response), and (Plan). A 'Select T.P. Version: Client Treatment Plan (non-Episode based)' is also present.
- Client Notifications:** Lists the Case Coordinator as SANCHEZ, JESSICA (002355) and other support staff including Avamasaga S Semo, Lucero Robles, TEST login, and Amie S Miller. It notes 'Special Considerations: YES (hard of hearing, face client when speaking to them)' and 'Treatment Plan Section: Plan Month: May, 310 Days Until Next Treatment Plan'. It also shows 'Admission Diagnosis for ALL Open Episodes? (NOT COMPLIANT) Open Episodes: 11 Admit Diags: 5' and 'Psychosocial Section: Last FINAL Assessment: 03/11/2015'. 'Future Appointments' and 'Most Recent Appointments' are also listed.
- Current Medications:** A table with columns for Medication, Dose, and Start / End Date.
- Lab Results:** A section for 'Lab Results' with fields for Name, ID, and Gender. It includes a table for 'Client Episodes' with columns for Episode Number, Program, Admit Practitioner, Admit Date, Discharge Date, and Primary Diagnosis. One episode is listed with a 'Missing Diagnosis'.
- Client Views:** A sidebar menu with various options, including '219 Other Support Staff', 'Client Appointment History', 'Client Call Log History', 'Client Future Appointment History', 'Latest Psychosocial', and 'Medication History by Medication'.

Avatar: New Diagnosis Form Coming Soon

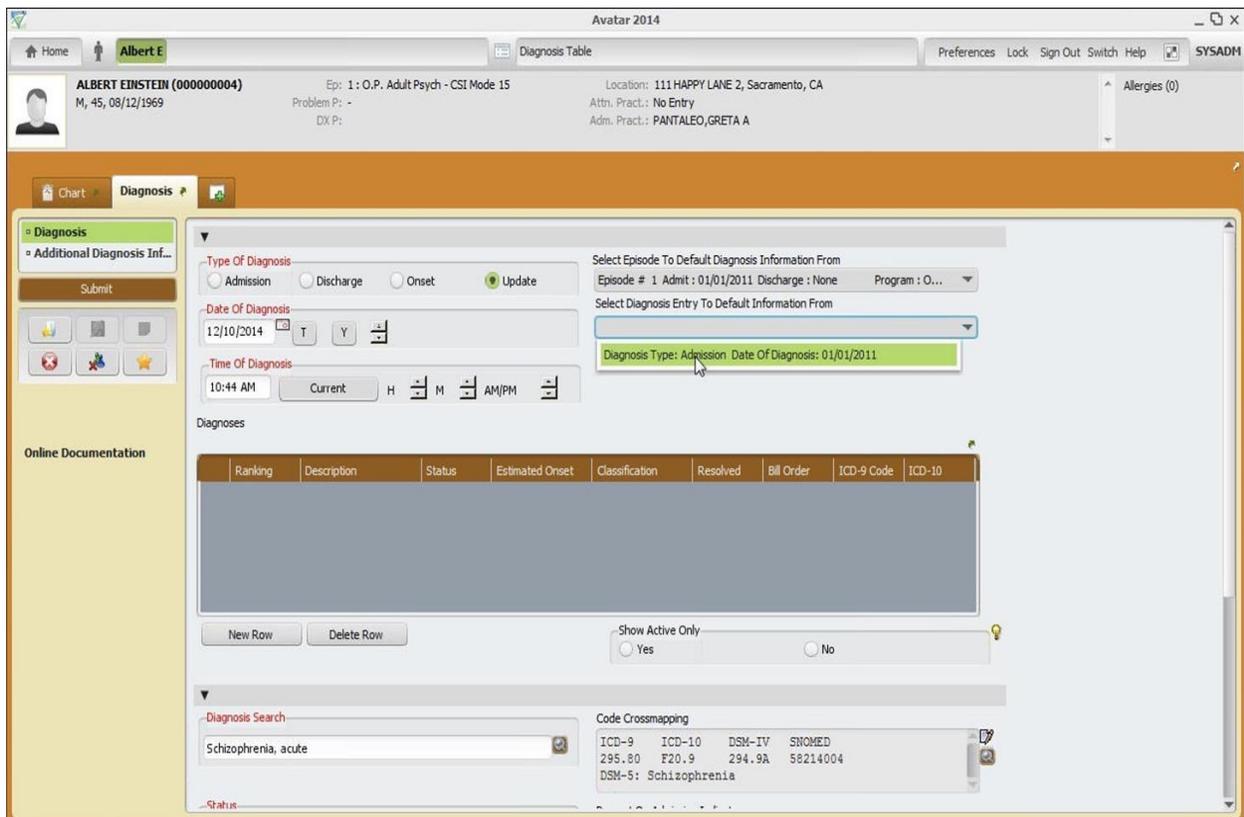
In the upcoming months, MCBH QI will be releasing a completely new diagnosis form in Avatar (see screenshot below). The focus of the new form is improved navigation; capturing more accurate clinical information; and compliance with a Federally mandated implementation of ICD-10, which is an updated international diagnosis coding classification.

Prior to launch of the new diagnosis form, MCBH QI will also provide various trainings to help with the transition. Trainings will include:

- Online courses via myLearningPointe;
- An updated Avatar user manual; and
- In-person trainings.

Keep your eyes open for more information about this upcoming change!

Monterey County Behavioral Quality Improvement Newsletter



Resource: UACF Parent Cafe

The United Advocates for Children and Families (UACF) Parent Café is a family-run, family-led group that partners with the UACF organization to provide advocacy, education, training, information, and support for parents, caregivers, and/or family members who have children and/or youth with mental health and/or behavioral challenges. Parent Café group participants provide resources to each other, offer mutual support, and the opportunity to problem solve with others who share similar situations.



When:	July 9 th , 2015
Where:	Rebekah's Children's Services 1260 S. Main Street, # 101 Salinas, CA
Contact:	Katrina Maxwell uacfmonterey@uacf4hope.org
Telephone:	844-296-8223

[Click here](#) for a printable PDF flyer regarding the Parent Café.

Resource: CA BBS Online License/Registration Renewal



For those licensed or registered through the California Board of Behavioral Health Sciences, did you know that you can now renew your license(s) or registration(s) online? Currently, the status of your license(s) or registration(s) is updated instantaneously if you renew online.

For more information and instructions on how to renew your license online, [click here](#) go to the CA Department of Consumer Affairs BreZE website. Once you register a user account and associate your license(s) or registration(s) to your user account, a renewal link becomes available approximately 100 calendar days before the expiration of your license(s) or registration(s).

Reminder: Change in Licensure Status

Please enter an "Error Report" to update your licensure status whenever there are any changes. MCBH QI staff will usually utilize your licensing board of jurisdiction's online verification system to validate the change. However, MCBH QI follow-up with you if we need any additional documentation regarding the licensure status change.

There is a significant exception to changing licensure status of providers. Even if a provider becomes licensed, license-eligible, or waived, MCBH QI will not change their licensure status in Avatar if they continue to have a job title whose job responsibilities do not allow them to practice as a licensed, licensed-eligible, or waived provider.

Reminder: New Employee Procedures

MCBH and contract partners continue to add new staff in order to better meet the needs of the community. This is a reminder to new staff, unit supervisors, services managers, and/or program directors that there are some useful procedural guides available on the MCBH QI to help with the myriad issues that new employees have to address at the beginning of their employment.

[Click here](#) to access the procedures for new MCBH County staff.

[Click here](#) to access the procedures for new contract partner staff.

Reminder: End of Employment Procedures

This is a reminder to MCBH unit supervisors, services managers, and/or deputy directors to complete the necessary procedures for any employee ending their employment with MCBH.

[Click here](#) to read Policy 601 – Termination and Procedure for Outgoing Staff

[Click here](#) to access the user guide for the Avatar End of Employment Bundle.

Reminder: Unusual Incident Reporting for Client Deaths

This is a reminder that an Special or Unusual Incident Report must be submitted to the MCBH Director's Office and MCBH Quality Improvement any time an MCBH provider or contractor learns of a client's death. The report must be submitted even if the death is a result of natural causes. MCBH QI places specific safeguards in the health records of all deceased clients so it is extremely significant that notification be provided.

2015 QI Trainings

The 2015 MCBH QI trainings are now open for enrollment on the MCBH QI Website!

For the months of July/August, the following QI trainings are being offered:

- [July 9, 2015](#) – Treatment Plan
- [July 17, 2015](#) – MyAvatar
- [August 4, 2015](#) – Clinical Progress Notes
- [August 21, 2015](#) – MyAvatar Training

[Click here](#) to access a list of the 2015 MCBH QI Trainings.

[Click here](#) to go to the MCBH QI website training calendar to enroll for any of the trainings.

MCBH QI Contact Information

You can reach us at:

**Monterey County Behavioral Health
Quality Improvement
1611 Bunker Hill Way, Suite 120
Salinas, CA 93906
Tel: 831-755-4545
Fax: 831-755-4350**