

<b>Quality Improvement Committee (QIC) Meeting</b>	<b>September 26, 2019</b>
	<b>11:00am-12:00 PM</b>
	<b>Whitney Room, Health Dept.</b>

**Meeting called by:** Quality Improvement Team

**Facilitator:** Lindsey O'Leary

**Attendees:** Please refer to sign-in sheet for QI Committee Meeting.

**Minutes**

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<b>Agenda item:</b>	Policy 422: Update	<b>Presenter:</b>	Cherisse Gage, Senior Psychiatric Social Worker
<b>Discussion:</b>	<ul style="list-style-type: none"> <li>Presented brief review of 422 policy from January 22, 2015.</li> <li>Discussed policy 422 previously pertaining to Mental Health.</li> <li>Provided 42 CFR, Managed Care, and DMC ODS requirements that were added into policy as of July 2019, and updated September 26, 2019.</li> <li>New regulations requiring update to policy for services to our Substance Use Disorder (SUD) clients.</li> </ul>		
<b>Conclusion</b>	Policy updates accepted by committee.		

<b>Agenda item:</b>	External Quality Review (EQRO) for DMC-ODS in FY 18/19: Update	<b>Presenter:</b>	Lindsey O'Leary, QI Manager
<b>Discussion:</b>	<ul style="list-style-type: none"> <li>Provided general overview of findings from EQRO from April 23 – 24, 2019.</li> <li>Shared some information and feedback regarding Access to Care, Timelines, Quality of Care, and Strengths.</li> <li>Strengths included, but not limited to: No wrong door for access to services; Call Center line through Access in all 4 regions, Implementation of two Narcotic Treatment Programs, and Waiver expanding funding for residential treatment, but with shorter lengths of stay.</li> <li>Discussion from EQRO encouraged additional topics such as: Housing Expansion needed for sober living environments (SLE) as client's are stepped down from residential treatment; Sobering Center funded by Prop 47; and how the youth are being served in the community in relation to DMC-ODS waiver.</li> </ul>		
<b>Conclusion</b>	Participants discussed findings and provided suggestions regarding how to make changes and improvements in the areas needed.		

✓ items tabled	None
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**Other Items**

Next QIC Meeting	<b>December 19, 2019 @ 11:00 AM – 12:00 PM</b>
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