Emergency Medical Services
2018 YEAR IN REVIEW

EMS Data System
✓ EMS Data System expanded to include all first responders, ambulance providers, and air ambulance providers
✓ EMS Data System supported clinical quality improvement, operational effectiveness, and compliance with state law
✓ EMS Data System provided at no cost to all EMS stakeholders

Policies and Practices
✓ Developed and released EMS System Policies and Procedures to require the full use of the Medical Priority Dispatch System
✓ Developed and released 31 EMS System Policies and Procedures
✓ Developed and released 25 EMS System Clinical Protocols
✓ Discontinued four outdated EMS System Policies and Procedures

Program Capabilities and Performance
✓ Assisted in the Verification of the Natividad Trauma Center by the American College of Surgeons’ Committee on Trauma
✓ Reviewed three Emergency Medical Technician (EMT) Training Programs
✓ Audited 19 Continuing Education (CE) Programs

Medical Disaster Capabilities
✓ EMS Agency provided Emergency Operations Support to Lake County in Support of Northern California wildfires
✓ Revised Monterey County Chempack Nerve Agent Antidote Plan with support from Public Health Preparedness Unit
✓ Developed Monterey County Disaster Medical Operations Plan (DMOP) in conjunction with Public Health Preparedness Unit

What’s next in 2019?
In the new year, the EMS Agency will continue with the Request for Proposal (RFP) process to select a contracted ambulance provider. The EMS Agency will also expand the transparency of the EMS system by publicly reporting indicators of EMS system quality, including: trauma, stroke and STEMI scene times; first responder response time performance measures; and clinical indicators, such as endotracheal intubation, and protocol compliance.

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