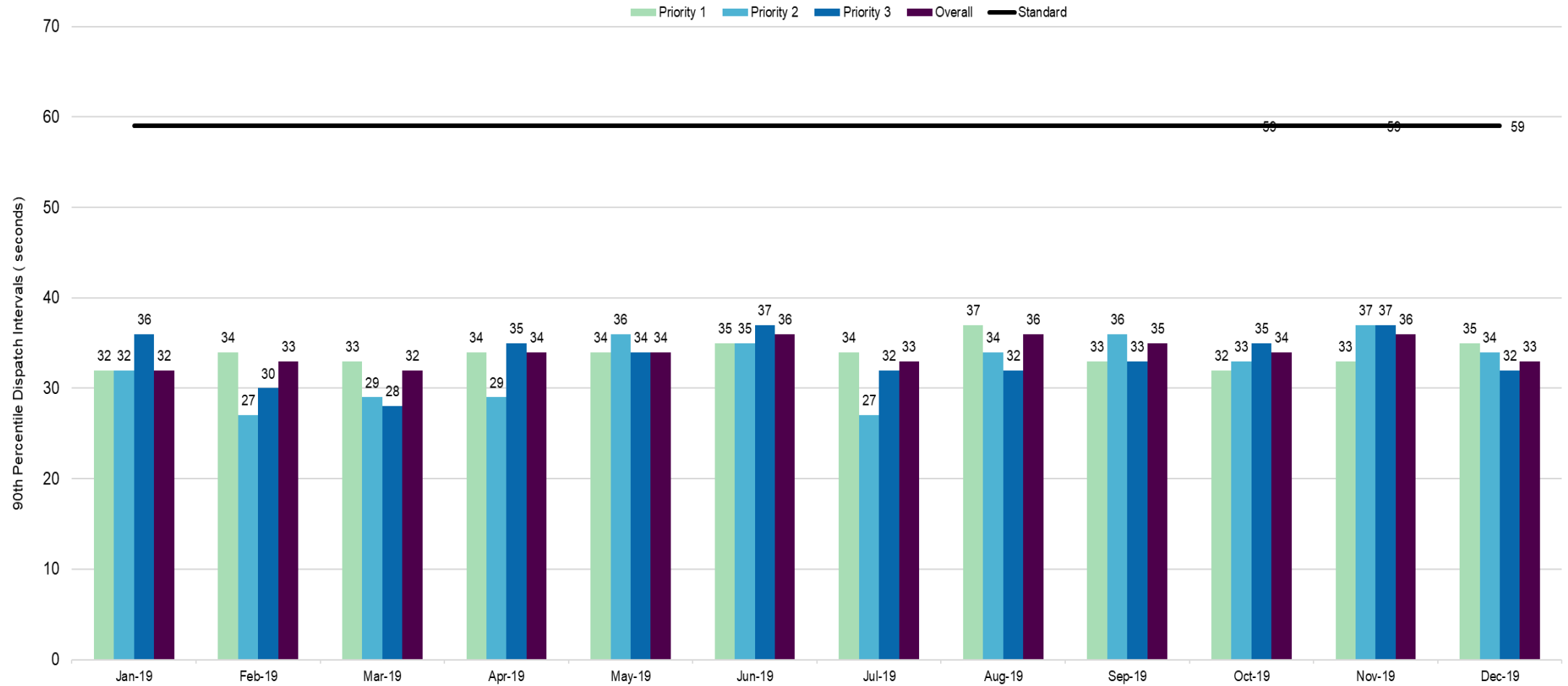


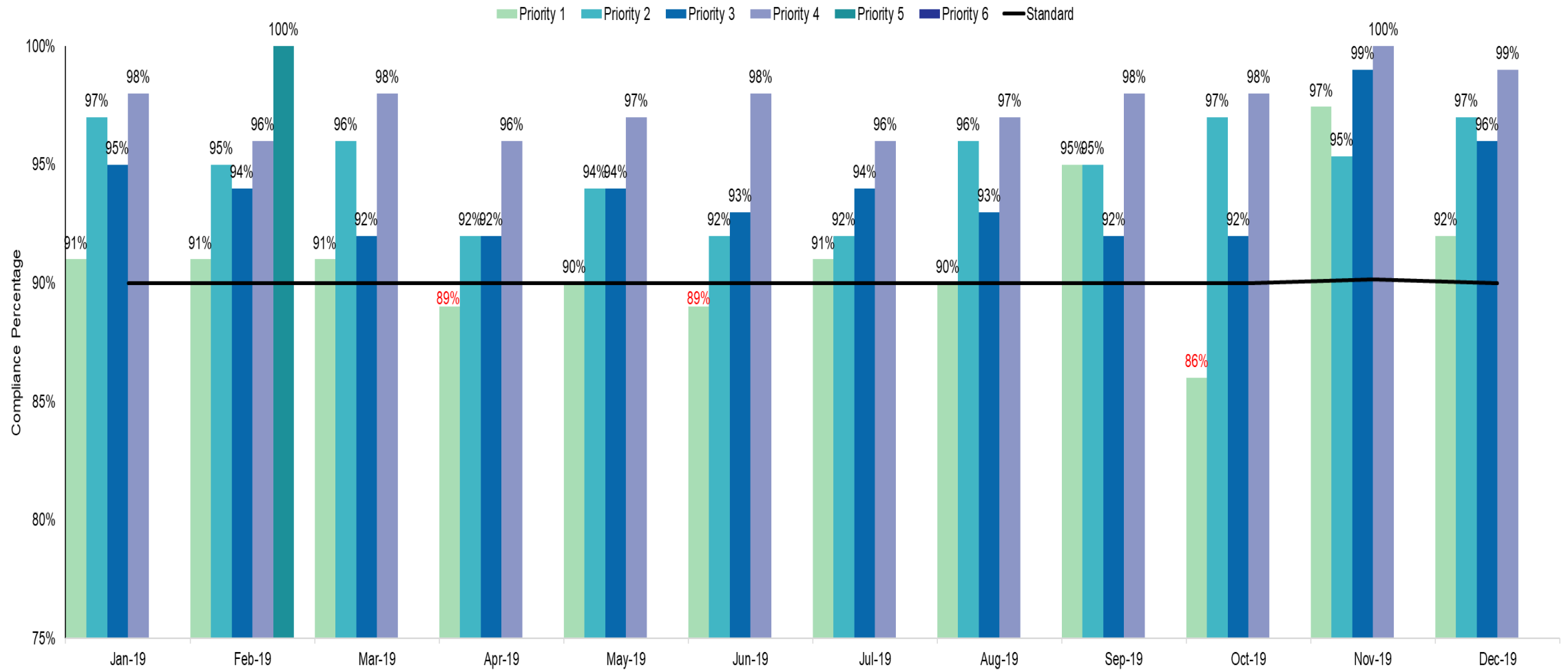
AMR Dispatch: 90th Percentile Time Intervals Priority 1 through Priority 3 January to December 2019



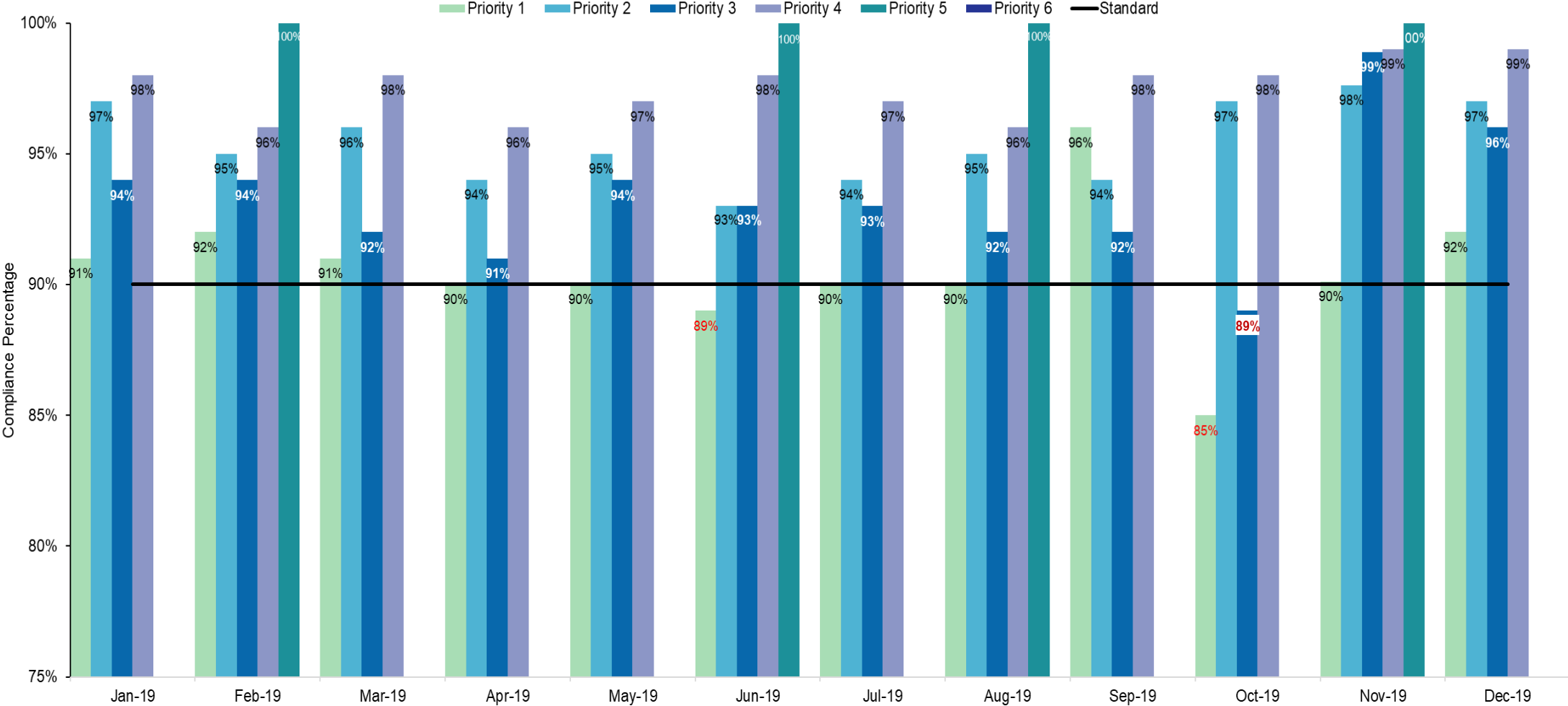
AMR Overall Response Time Compliance By Priority

January-December 2019

Note: Missing priority values denote "100 call" rule not met for the month.

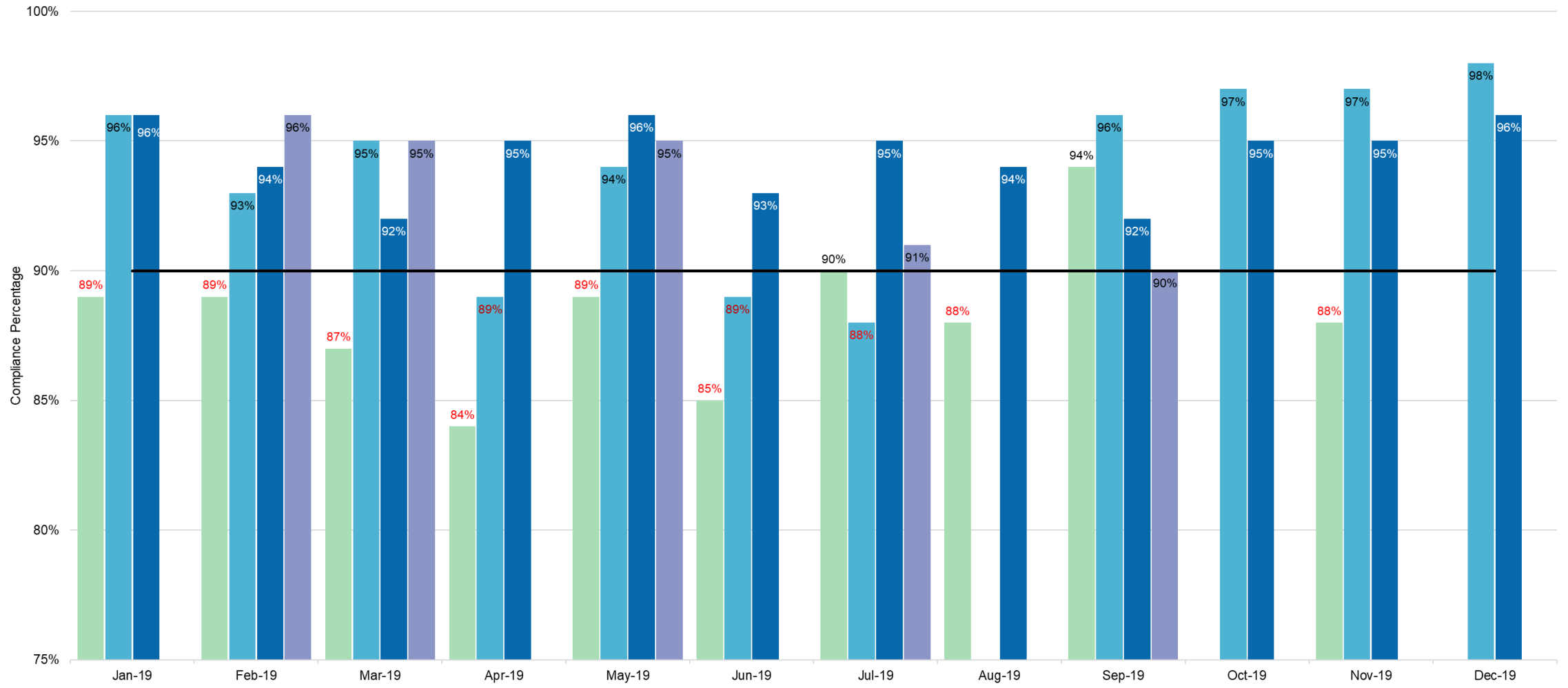


AMR Response Time Compliance By Priority for GREEN ZONE
 January-December 2019
 Note: Missing priority values denote "100 call" rule not met for the month

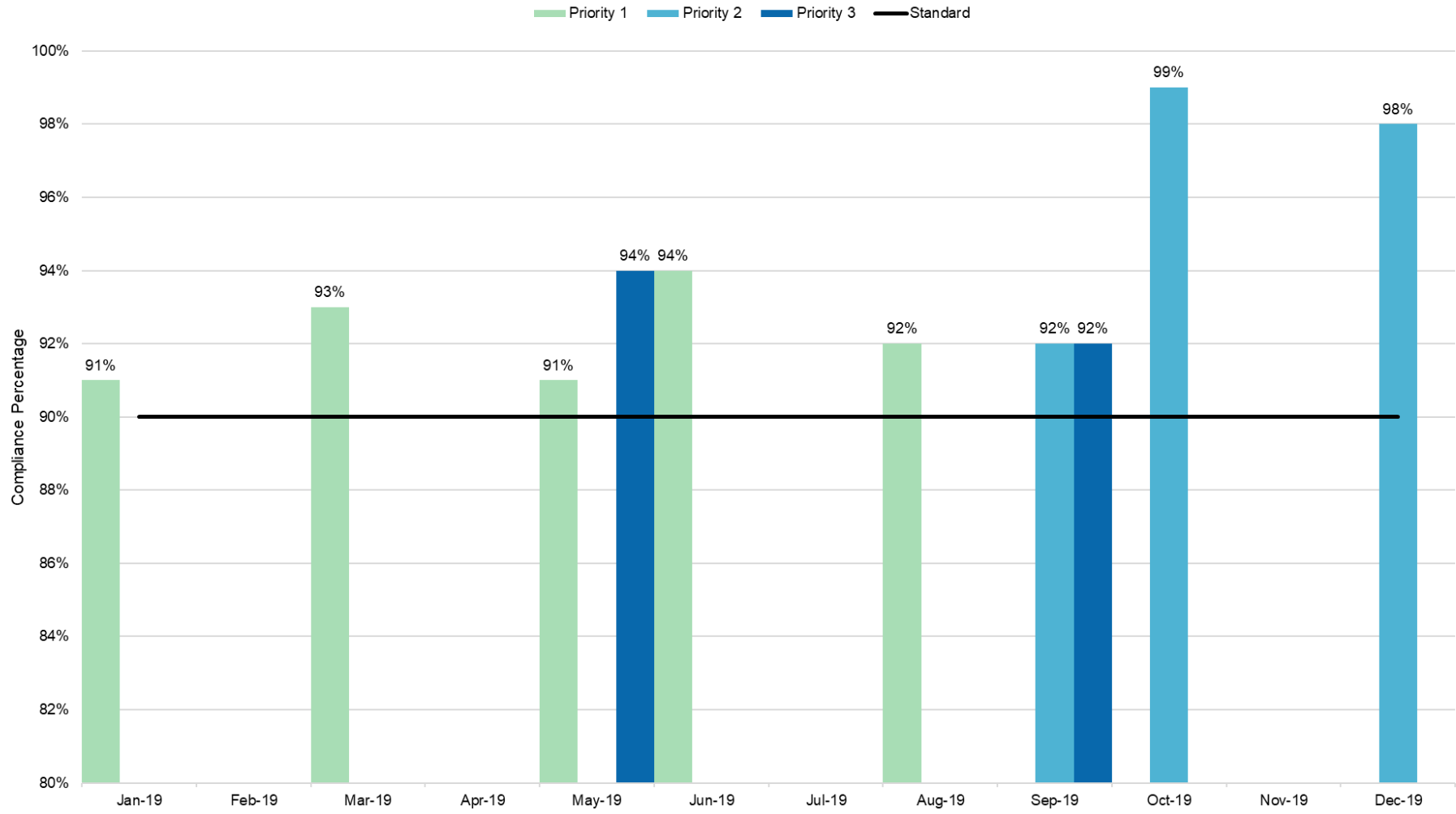


AMR Response Time Compliance By Priority: YELLOW ZONE
 January to December 2019
 Note: Missing priority values denote "100 call" rule not met for the month.

Priority 1 Priority 2 Priority 3 Priority 4 Standard



AMR Response Time Compliance By Priority: ORANGE ZONE
January to December 2019
Note: Missing priority values denote "100 call" rule not met for the month.



Compliance By Priority: RED ZONE
January 2019 to December 2019
Note: Boxes represent numbers of calls as opposed to compliance percentages.

