

Minimizing Disruptions in Care

Behavioral Telehealth (Video and Phone): Skill Development Webinar Series

1. **Ensuring Success in Telehealth: What Staff Need to Know (April 29, 2020, 10:00am-11:30am)**

Presenters: Elizabeth Morrison, LCSW, MAC, CEO, EM Consulting and Eric Haram, LADC, CEO Haram Consulting, LLC

Increase participants' ability to ready their environment for telehealth and engage effectively to maintain focus on client's immediate needs and long-term goals. The webinar also features strategies to normalize common reactions to behavioral telehealth.

Registration Link: <https://attendee.gotowebinar.com/register/7201906021911185423>

2. **Empathic Communication and Engagement (May 6, 2020, 10:00am-11:30am)**

Presenters: Elizabeth Morrison, LCSW, MAC, CEO, EM Consulting and Brian Knowles, LMSW, Strengths Model Implementation Specialist, University of Kansas, School of Social Welfare

Offer participants' an overview of practical tips and strategies to create a virtual experience that is warm, relational, empathic, engages clients, and promotes connection and access to care.

Registration Link: <https://attendee.gotowebinar.com/register/7790062279400053005>

3. **Virtual Assessment and Client Plan Development (May 13, 2020, 10:00am-11:30am)**

Presenters: Jennifer Hallman, LCSW, MPA Manager, Policy & Technical Development, Quality Assurance, Los Angeles Dept. of Mental Health and Ritchie Rubio, PhD, Director of Practice Improvement & Analytics, San Francisco Dept. of Public Health

Improve participants' skills in conducting assessments and developing client plans in a virtual setting that maintain a focus on the needs of clients while also meeting compliance and billing requirements.

Registration Link: <https://attendee.gotowebinar.com/register/4693148141837159439>

4. **For Supervisors: Addressing Long-Term Virtual Team Needs (May 20, 2020, 10:00am-11:30am)**

Presenters: Rick Goscha, PhD, Vice President, California Institute for Behavioral Health Solutions (CIBHS) Ally Mabry, MSW, Research Project Director, University of Kansas, School of Social Welfare

The purpose of this webinar is to increase participant's ability to meet the basic, psychological, and self-fulfillment needs of their team while supervising virtually.

Registration Link: <https://attendee.gotowebinar.com/register/2433644050176132111>

5. **Therapeutic Support When Working with Young Children (0-5) and Caregivers in a Virtual Setting (May 27, 2020, 1:00pm-2:30pm)**

Presenter: Donna Potter, LCSW, Instructor, Dept. of Psychiatry and Behavioral Sciences, Duke University

The goal of this webinar is to provide strategies to clinicians to engage and provide support to caregivers and their children ages 0-5 in a virtual environment.

Registration Link: <https://attendee.gotowebinar.com/register/4676095816002075919>

6. Telehealth with Traumatized Children and Adolescents (June 3, 2020, 10:00am-11:30am)

Presenter: Jennifer Wilgocki, MS, LCSW, Psychotherapist, Midwest Center for Psychotherapy and Sex Therapy

The goal of this webinar is to help clinicians and supervisors to apply the tenets of trauma informed care when in a virtual session with children.

Registration Link: <https://attendee.gotowebinar.com/register/8609689923835899407>

7. Effective Suicide and Crisis Intervention Using Telehealth (June 10, 2020, 10:00am-11:30am)

Presenter: Kristin Dempsey, EdD, LMFT, LPCC Associate Professor, The Wright Institute

The goal of this webinar is to increase skills to manage suicidal behavior and crises using telehealth. The webinar will include a focus on developing safety plans.

Registration Link: <https://attendee.gotowebinar.com/register/5984312342916210447>

8. Self-Management Supports (June 17, 2020, 10:00am-11:30am)

Presenter: Ally Mabry, MSW, Research Project Director, University of Kansas, School of Social Welfare

The goal of this webinar is to provide behavioral health staff with information and strategies they can use to support clients in self-managing their wellness and recovery. The session will focus on specific techniques to teach and reinforce self-management skills in a virtual setting.

Registration Link: <https://attendee.gotowebinar.com/register/4933488189529792015>

9. Harm Reduction in a Virtual Environment (June 24, 2020, 10:00am-11:30am)

Presenter: Eric Haram, LADC, CEO Haram Consulting, LLC

The goal of this webinar is to teach participants' skills, strategies and interventions to manage health risks for clients with substance use and co-occurring disorders and support goal directed behavior during COVID-19.

Registration Link: <https://attendee.gotowebinar.com/register/3016937167734867215>

10. Clinical Practice: A Framework for Engagement and Retention of Clients During Telehealth Sessions (July 1, 2020, 10:00am-11:30am)

Presenter: Rick Goscha, PhD, Vice President, California Institute for Behavioral Health Solutions (CIBHS)

The goal of this webinar is to provide a framework for conducting a virtual session with clients regardless of the specific practice interventions that are used. The session will cover engagement strategies to begin the session, how to align with people in goal-directed work, keeping the session relevant to the person's needs, and how to draw a session to a close.

Registration Link: <https://attendee.gotowebinar.com/register/5188958616731981327>

11. Innovations and Key Learning from the Field (July 8, 2020, 10:00am-11:30am)

Presenters: TBD

This webinar will host a panel of experts from the field who have learned innovative strategies and techniques to offer behavioral telehealth that empathically engages clients, demonstrates principles of trauma informed care, and helps clients advance in their recovery journeys.

Registration Link: <https://attendee.gotowebinar.com/register/2669738883474400524>