Date: May 28, 2020
To: Municipalities & Franchises
RE: Northern California-Nevada Bulky & Excess Waste Services

To Our Valued Community Partners,

Waste Management will resume curbside bulky and extra waste collection programs beginning June 1, 2020 wherever those programs are offered. As a result, the collection of customers’ personal garbage cans will end on Friday, June 5.

Customers will be notified of the resumption of services through their preferred method of contact (email, text or phone call) and on wm.com/alerts.

This decision is being made after careful consideration of many factors including the phased reopening of the communities we service. In addition, we have worked diligently to secure personal protective equipment for each of our front-line employees and have instituted additional procedures to protect employees.

While the curbside collection of trash, recyclables and green waste/organics remain our priority, we believe we can safely add bulky and extra waste collections at this time. However, we recognize the pandemic is not over and will continue to closely monitor orders from federal, state and local governments.

Our focus on employee safety and prioritizing curbside trash, recycling and green waste/organics collections helped Waste Management, Northern California-Nevada provide continued services throughout the pandemic. Of note, we did not miss a single curbside collection service day during this unprecedented crisis.

We thank you for your patience and understanding of our decisions. We will continue to be vigilant and will follow all guidelines issued by local governments, the Centers for Disease Control and Prevention and the World Health Organization.

Sincerely,


Barry Skolnick
President of the above referenced legal entities